

17 March 2020

# A Message from Vasse Felix re: COVID-19 Temporary Closure of Restaurant and Cellar Door, Effective Saturday 21 March

The situation of the COVID-19 pandemic is changing rapidly. We don't know how bad it might be or how long it will be around. What we do know is that it is, and has been, very bad in some places around the world, and that dramatic and decisive action, if taken early, can help 'flatten the curve' substantially.

Vasse Felix welcomes tens of thousands of visitors from around the world each year at our Restaurant, Cellar Door and Art Gallery, so we are acutely aware of our responsibility to protect the health of our staff, our visitors, and the broader Margaret River community at a time like this. Accordingly, we have been monitoring the situation and public health messages very closely and have already implemented a range of strict hygiene and social distancing practices throughout every part of our business.

We are also acutely aware that the 2020 vintage – which has the potential to be another spectacular, if low yielding, vintage in Margaret River – is still underway. Risking the successful completion of our harvest due to disruptions caused by the unfolding COVID-19 pandemic is a serious concern for us.

Taking everything into account, and mindful that the situation is changing rapidly, we have now decided the best course of action is to temporarily close our Restaurant, Cellar Door and Art Gallery to the public from Saturday 21 March until at least the beginning of May. We will continue to offer tastings at our Cellar Door by prior appointment only.

We believe that by taking these meaningful and decisive steps now, we will protect the health of our staff and visitors and do our part to help 'flatten the curve' for the benefit of the community as a whole, while also ensuring we make the best wines we possibly can from this vintage.

These are strange and unsettling times for everyone, but we are hopeful that we can re-open and return to our full hospitality and tourism offering in early May, better and stronger than ever. In the meantime, please do not hesitate to contact our team with any questions you might have, to make appointments for private tastings, or for any wine orders.

## Paul Holmes à Court and the Vasse Felix Team

## Vasse Felix Restaurant

• Closed to the public from Saturday 21 March until early May

## Vasse Felix Cellar Door

- Closed to the public from Saturday 21 March until early May
- Private tastings by prior appointment only (conditions apply)
- Vasse Felix Tours
  - Unavailable until early May

## Vasse Felix Wine Sales

- Wine sales by phone, email and online remain available for customers and trade, and are encouraged. Our phone and emails will be staffed daily.
- For people in the Margaret River region over Easter and during the school holiday period, we will make a 'click and collect' wine service available. Contact us for more details.

For further information or any customer enquiries, please visit our website <u>www.vassefelix.com.au</u>, or contact us by email at <u>info@vassefelix.com.au</u> or phone 08 9756 5000.